

FOR YOUR INFORMATION

June 28, 2013

TO: Mayor and Members of City Council

FROM:  Milton Dohoney, Jr., City Manager 

SUBJECT: EMERGENCY COMMUNICATIONS CENTER HIRINGS

At the May 29, 2013 Public Safety Committee Meeting, Chairman Wendell Young requested that the Administration keep the Council informed on staffing issues at the Emergency Communications Center (ECC).

This is to inform you that the ten (10) ECC prospective employees whose hiring as Assistant Operator /Dispatchers was held up because of the City hiring freeze have now been hired effective June 24, 2013. Once this group of 10 has completed Phase 1 of their training in 3 to 4 months, another group of 6 to 8 will be able to be hired.

Phase 1 of training will include Emergency Medical Dispatch (EMD) Training for this new group as well as the six police dispatchers who have not yet been able to attend EMD training. The six dispatchers includes one who has been recently reinstated. EMD training is scheduled for the week of 7/22 – 7/26. Barring any unforeseen absences, all ECC floor personnel will have completed EMD training by 7/26/13.